THE AGE OF BIG DATA

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"Data is a new class of economic asset, like currency and gold" - World Economic Forum

"By 2020, total digital information will be 40ZB or 5.2TB for each human" - IDC

"Just 3% of all data is currently tagged and ready for manipulation, and only one sixth of this - 0.5% - is used for analysis" - IDC

Chula DataScience

B | KB | MB | GB | TB | PB | EB | ZB

BIG DATA MOVEMENTS

Big Data Analytic worldwide market will reach \$50 billion by 2018

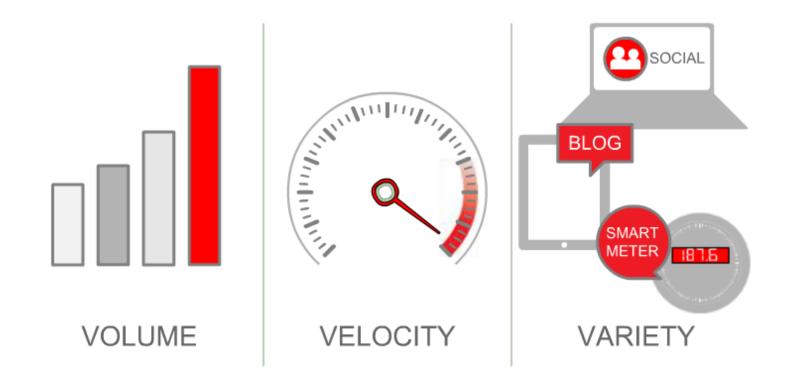
Big data technology and services will grow worldwide at annual growth rate of 40% – about seven times that of the ICT market overall

There are at least 23 US University offering Master's Programs in Data Science

By 2018, there will be 140,000–190,000 data scientist job postings that go unfulfilled



"3VS" MODEL OF BIG DATA BY GARTNER (2012)





VOLUME

One-fifth of organizations store more than 1 petabyte of data

100TBs of data are uploaded to facebook each day

Walmart collects more than 2.5PBs from 1 million customers each hour



VELOCITY

Real-time data processing aka. Fast Data becomes common

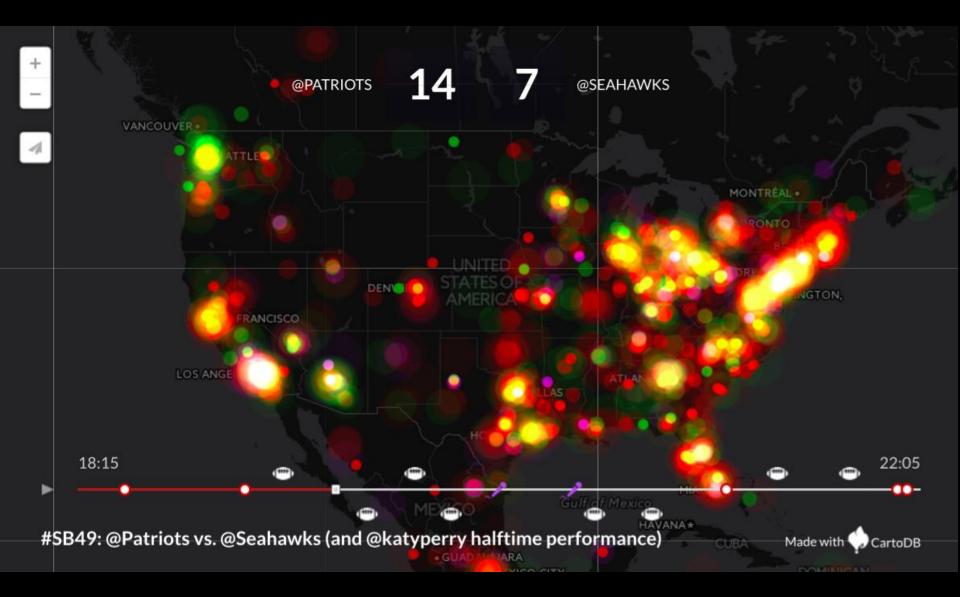
Large Hadron Collider has about 150 million sensors delivering data 40 million times per second



Google handles 2m search queries per minute

Superbowl 2015 final stats: 28.4M tweets with a peak of 395k tweets-per-minute





VARIETY

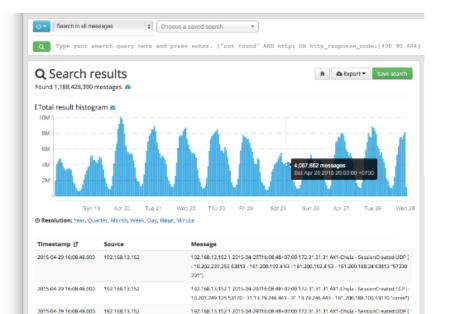
The most important and most difficult to handle among 3Vs – unstructured data accounts more than 80% of corporate data

Unstructured data: customer feedback, social network comments, twitter messages, location information, email, photos, movies, documents, presentations, etc.

Patient information consists of medical records, medical images, clinical data, etc.



SIMPLE EXAMPLE



79111

10.202.239.255.55185 - 161.200.192.4.53 - 161.200.192.4.53 - 161.200.188.24.55185 *57330

Chula IT collects various logs from 40 servers, specifically for computer crime act 2007

Velocity = 2,000 events/sec

Volume = approx. 30+ GBs each day (or 3TBs for 3 months)

Variety = Different data sources, different data schema



BIG DATA'S DRIVERS MOBILE PHONES AND PERSONAL DEVICES





World mobile penetration rate is more than 95%

Thailand's rate is 147% (smartphone = 49%)

Facebook has 798M daily active mobile users

Future: wearable computers



13:00-13:45 - Internet of things: 5 billions devices jam

BIG DATA'S DRIVERS INTERNET OF THINGS AND SENSOR NETWORKS



RFID, GPS, sensors, surveillance cameras, smart meters, appliances, medical devices, toys, etc. 212b sensors will be available with30b IOT are expected to be connectedto networks by 2020

BIG DATA'S DRIVERS USER GENERATED CONTENTS AND CROWDSOURCING



Blogging, reviewing commenting, forum, digital video, podcasting, mobile phone photography, social networking, crowdsourcing, etc.

Highly influential to consumer behavior and also enable the study of consumer behavior

Generate lots of both structured and unstructured data



BIG DATA'S DRIVERS CLOUD COMPUTING



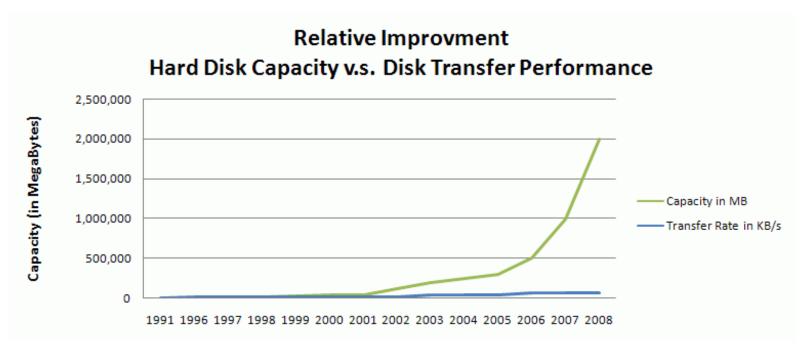
Deliver computing services over a network

Evolution of technology, but revolution of economy

One of Big Data accelerators: significant big data sources and enabling platform for big data processing



HOW CAN WE RESPOND TO THESE CHALLENGES?



Source: http://wiki.r1soft.com/pages/viewpage.action?pageId=3016608

Disk data transfer improves very slowly

Increase throughput with **scale-out** – processing data on multiple disks in parallel





Opensource software framework inspired by Google Search Engine Architecture

Provide easy-to-program scale-out foundation for data-intensive applications on large clusters of commodity hardware

Hadoop File System (HDFS) has been widely used

Users: Yahoo!, Facebook, Amazon, eBay, American Airline, Apple, Google, HP, IBM, Microsoft, Netflix, New York Times, etc.

Products: IBM InfoSphere BigInsights, Google App Engine, Oracle Big Data Appliance, Microsoft HDInsight



In-Memory Data Processing from UC Berkeley

Extend MapReduce model to support batch executions, interactive queries, and stream processing

Support various languages (Java, Python, Scala, R) with built-in analytic libraries (machine learning, graph processing)

Strong and growing community

High performance, based on sorting benchmarks, Spark is 10x – 100x faster than Hadoop



NOSQL – NOT ONLY SQL



Special DBMS for large data that does not require relational model e.g. unstructured data

Various types: Document Store, Graph, Key-Value store, etc.

Products: Parquet, Cassandra, HBASE, ElasticSearch, Accumulo, DynamoDB, Redis, Riak, CouchDB, MangoDB, Neo4j, etc.



PREDICTIVE ANALYTICS



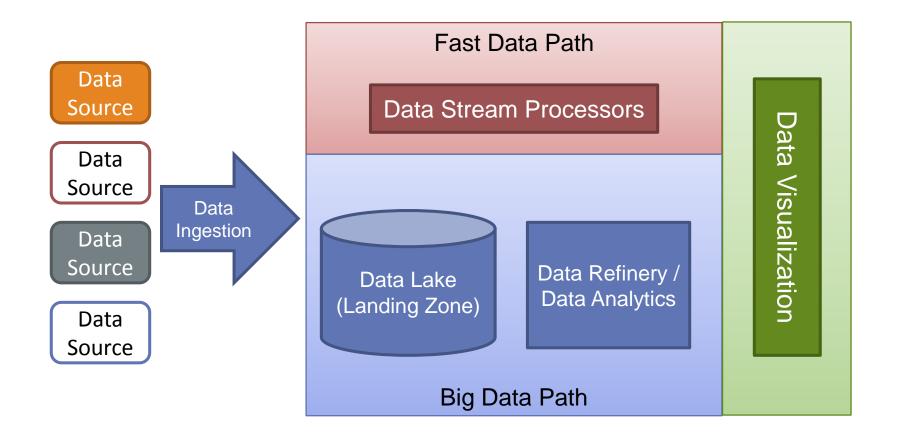
Analyze current and historical data to automatically find patterns based on several techniques e.g. statistics, modeling, machine learning, data mining, time series analysis, deep learning, etc.

Utilize other techniques e.g. text analytics, image processing, location analytics, etc.

Applications: Micro Customer Segmentation, Sentiment Analysis, Customer retention, Fraud detection, etc.



PUTTING THEM ALL TOGETHER

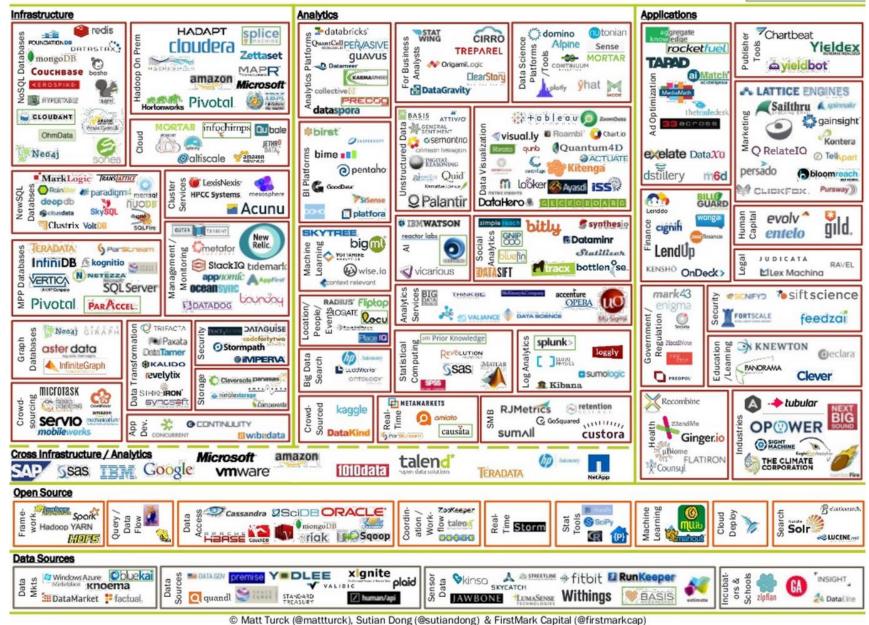




BIG DATA LANDSCAPE, VERSION 3.0

Exited: Acquisition or IPO

CHULA ENGINEERING



TYPICAL USE CASES

- **Bigger / Faster / More Up-to-Date Data Warehouse**
- **Product Recommendation**
- **Social Listening**
- **Fraud Detection and Risk Management**
- **Micro Customer Segmentation**
- **Demand Sensing for Supply Chain**
- **Bio Informatics**

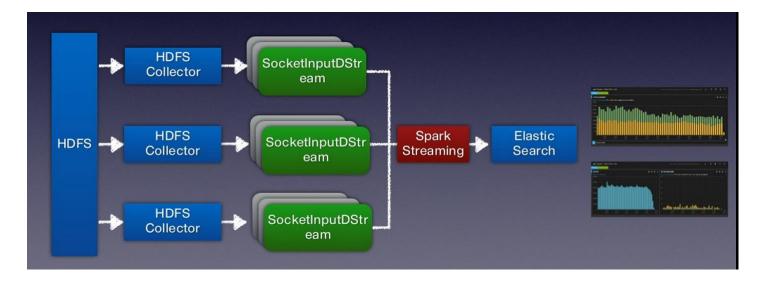


CASE STUDY: SK TELECOM'S USAGE PATTERN ANALYSIS

Process usage data from 28 millions subscribers: 40TB/day – 15PB total

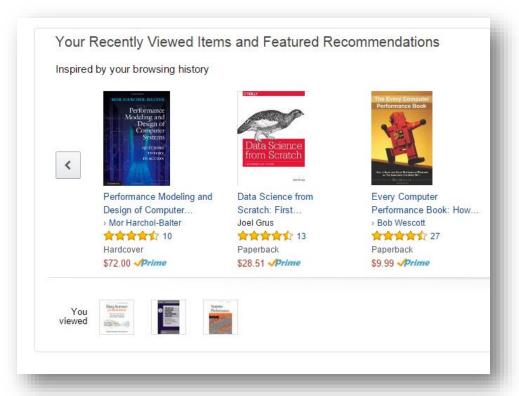
Must process data with 530MB/sec or 1 million records/sec

Use Hadoop, Spark, and ElasticSearch to provide mobile usage pattern analytics with low latency ad-hoc query (< 2 secs)





CASE STUDY: AMAZON'S RECOMMENDATION ENGINE



Amazon mines data from 152 million customers to suggest products to customers

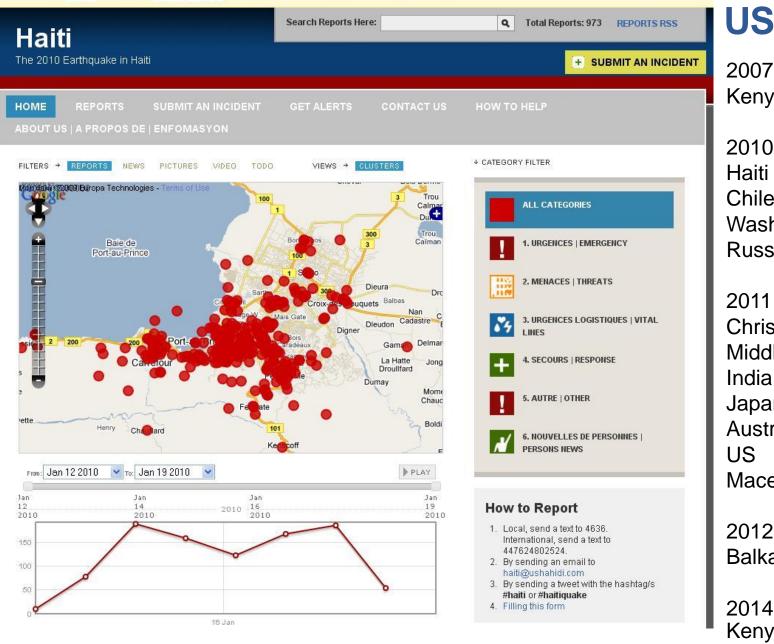
Use Hadoop + DynamoDB to perform collaborative filtering, click-stream analysis, historical purchase data analytics

Other similar offerings: Facebook, LinkedIn, Netflix



📲 In Haiti? Text 4636 (International: 447624802524) on Digicel with your location and need. Report emergencies and missing persons.

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USHAHIDI Kenya

2010 Haiti Chile Washington DC Russia

2011 Christchurch Middle East India Japan Australia US Macedonia

2012 **Balkans**

2014 Kenya



CASE STUDY: JP MORGAN



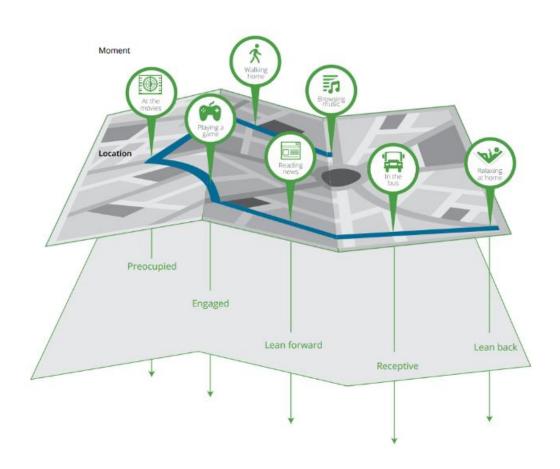
In 2013, JP Morgan Chase & Co use Big Data to aggregate all available information about a single customer

Data included monthly balances, credit card transactions, credit bureau data, demographic data

This allowed bank to offer lower interest rates by reducing credit card fraud



CASE STUDY: INMOBI'S TARGETED MARKETING



User behaviour changes dramatically across work, home, commute, and other location contexts

Geo context targeting: create customer micro segmentation from customer's location activities, time of day, and app being used

Analyze 250b monthly activities of 750m customers for 65m POI in 50+ countries -- 500TB/day



CASE STUDY: UBER'S DYNAMIC PRICING FARES



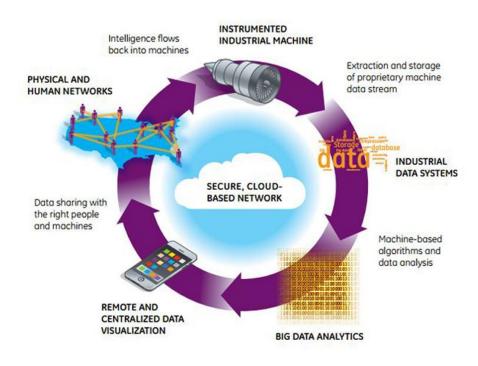
Uber's entire business model is based on the very Big Data principle of crowd sourcing

"dynamic pricing" fares are calculated automatically, using GPS, street data, demand forecast, and predictive algorithms

Due to traffic conditions in New York on New Year's Eve 2011, the fare of journey of one mile rose from \$27 to \$135



CASE STUDY: GE'S SMART MACHINES



GE has launched Industrial Internet initiative

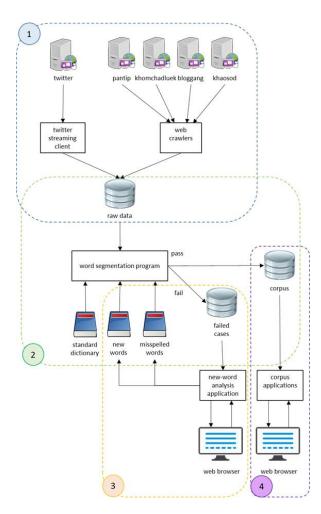
Jet engine has 20 sensors generating 5,000 data samples per second

Data can be used for fuel efficiency and service improvements

"In the future it's going to be digital. By the time the plane lands, we'll know exactly what the plane needs."



CASE STUDY: SOCIAL NETWORK-BASED THAI MONITOR CORPUS



Cooperation with Department of Linguistics

Construct Thai Monitor Corpus by extracting data from social networks e.g. Twitter, forums, blogs, websites, etc.

Provide corpus repository with temporal analytic capabilities that can keep expanding

CHULA **SNGINEERING**

Target: 500M words



OTHER USE CASES

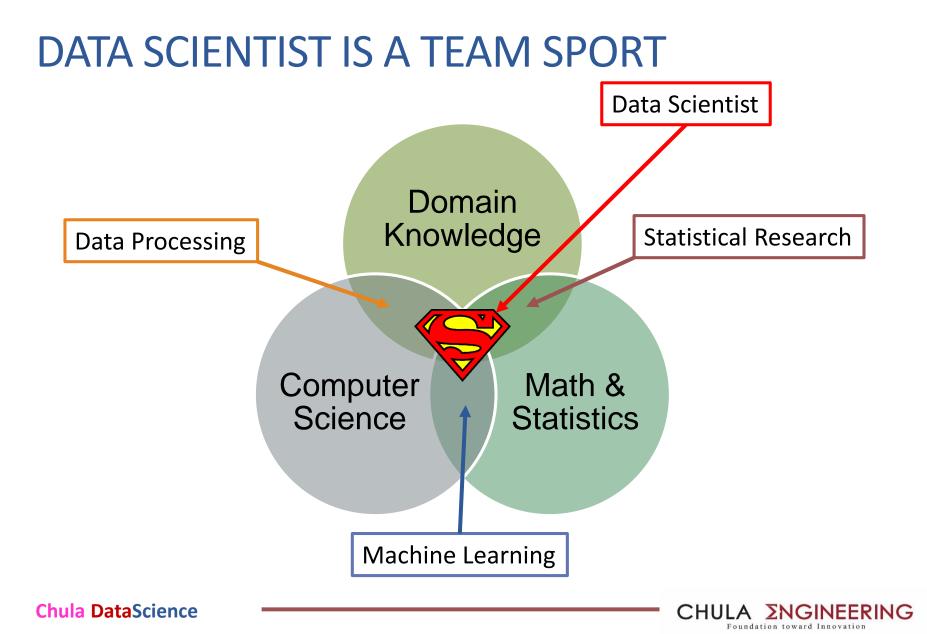
- Automatic Data Processing for IoT
- Baidu Business insights data analytics
- Cisco Entity resolution for Whois clean-up
- eBay Log Transaction Analytics
- ESRI Geospatial and temporal analysis
- Goldman Sachs Data curation processing
- NBC Universal Multimedia data distribution prediction
- Novartis Genomic data analytic
- Salesforce Recommendation engine
- Shopify E-commerce transaction data analytics
- Tresata Anti-Money Laundering real-time graph analytic
- Yahoo Real-time personalization engine



"Big data is about having the technology and people with the appropriate analysis skills to allow firms to make sense of huge volumes of data in an affordable manner."

Source: Forrester Research, 2012





OUR CAPABILITIES

Big Data Architecture (6+ faculties)

- Map-Reduce and Hadoop
- In-Memory Processing
- NoSQL
- Data Ingestion
- Social Network Information Retrieval
- Internet of Things
- Embedded System
- Wireless Sensor Network
- Cloud Computing
- Mobile Computing



OUR CAPABILITIES

Big Data Analytics (7+ faculties)

- Machine Learning
- Clustering / K-Mean
- Data Mining
- Neuron Networks
- Social Network Analytics
- Text Analytics
- Image Processing
- Time-Series Analytics
- Location Analytics
- Data Visualization



COME ALONG DATA-DRIVEN ECONOMY

In July 2014, the European Commission outlined a new strategy on Big Data, supporting and accelerating the transition towards a data-driven economy in Europe

In Feb 2015, The White House appointed the first US chief data scientist

As of today, US Government's open data publishes more than 150,000 datasets to the public



FINAL THOUGHTS

We are definitely in the age of Big Data (for at least 2 years)

Big Data is more than just "Big" data

Next Battlefield ... Data-Driven Economy Are you ready?

