INFRASTRUCTURE DESIGN AND MANAGEMENT

2110684 Information System Architecture
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Agenda

CAPACITY PLANNING

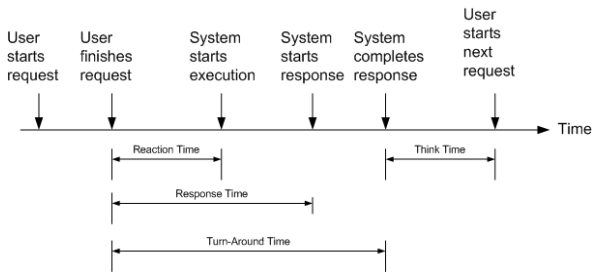
Capacity Planning

- Determining the production capacity needed by an organization to meet changing demands for its products
- Infrastructure Sizing
  - Servers, Network, Storage
  - Depends on to-be-deployed applications and hardware
  - Vendor can provide more accurate sizing
  - Can refer to standard benchmark for rough estimation
    - SPEC
    - TPC

Popular Metrics

- Time - Execution Time
- Rate - Throughput and Processing Speed
- Resource – Utilization
- Ratio - Cost Effectiveness
- Reliability – Error Rate
- Availability – Mean Time To Failure (MTTF)

Definition of Time



Throughput

- Number of jobs that can be processed in a unit time.
- Aka. Bandwidth (in communication).
- The more, the better.
- High throughput does not necessary mean low execution time.
  - Pipeline.
  - Multiple execution units.

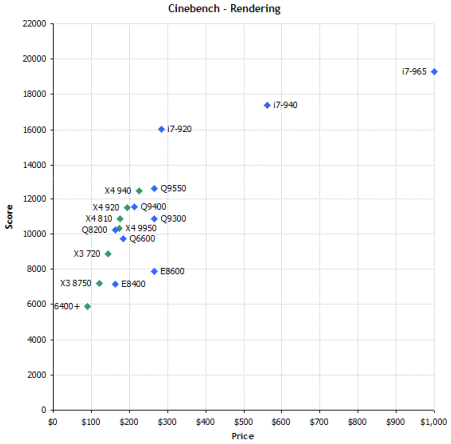
Utilization

- The percentage of resources being used
- Ratio of
  - busy time vs. total time
- The more the better?
  - True for manager
  - But may be not for user/customer
- Resource with highest utilization is the "bottleneck"

Cost Effectiveness

- Peak performance/cost ratio
- Price/performance ratio

Price/Performance Ratio



From Tom's Hardware Guide: CPU Chart 2009

SPEC

- By Standard Performance Evaluation Corporation
- Using real applications
- http://www.spec.org
- SPEC CPU2006
  - Measure CPU performance
    - Raw speed of completing a single task
    - Rates of processing many tasks
  - CINT2006 - Integer performance
  - CFP2006 - Floating-point performance

CINT2006

400.perlbench	C	PERL Programming Language
401.bzip2	C	Compression
403.gcc	C	C Compiler
429.mcf	C	Combinatorial Optimization
445.gobmk	C	Artificial Intelligence: go
456.hmmer	C	Search Gene Sequence
458.sjeng	C	Artificial Intelligence: chess
462.libquantum	C	Physics: Quantum Computing
464.h264ref	C	Video Compression
471.omnetpp	C++	Discrete Event Simulation
473.astar	C++	Path-finding Algorithms
483.xalancbmk	C++	XML Processing

CFP2006

410.bwaves	Fortran	Fluid Dynamics
416.gamess	Fortran	Quantum Chemistry
433.milc	C	Physics: Quantum Chromodynamics
434.zeusmp	Fortran	Physics / CFD
435.gromacs	C/Fortran	Biochemistry/Molecular Dynamics
436.cactusADM	C/Fortran	Physics / General Relativity
437.leslie3d	Fortran	Fluid Dynamics
444.namd	C++	Biology / Molecular Dynamics
447.dealII	C++	Finite Element Analysis
450.soplex	C++	Linear Programming, Optimization
453.povray	C++	Image Ray-tracing
454.calculix	C/Fortran	Structural Mechanics
459.GemsFDTD	Fortran	Computational Electromagnetics
465.tonto	Fortran	Quantum Chemistry
470.lbm	C	Fluid Dynamics
481.wrf	C/Fortran	Weather Prediction
482.sphinx3	C	Speech recognition

Top 10 CINT2006 Speed (as of 29 July 2009)

System	Result	# Cores	# Chips	Cores/Chip	Processor
Sun Blade X6275 (Intel Xeon X5570 2.93GHz)	37.4	8	2	4	Intel Xeon X5570
ASUS TS700-E6 (Z8PE-D12X) server system (Intel Xeon W5580)	37.3	8	2	4	Intel Xeon W5580
CELSIUS R670, Intel Xeon W5580	37.2	8	2	4	Intel Xeon W5580
Sun Blade X6270 (Intel Xeon X5570 2.93GHz)	36.9	8	2	4	Intel Xeon X5570
Sun Ultra 27 (Intel Xeon W3570 3.2GHz)	36.8	4	1	4	Intel Xeon W3570
Sun Fire X4170 (Intel Xeon X5570 2.93GHz)	36.8	8	2	4	Intel Xeon X5570
Sun Blade X6270 (Intel Xeon X5570 2.93GHz)	36.8	8	2	4	Intel Xeon X5570
Sun Blade X6275 (Intel Xeon X5570 2.93GHz)	36.7	8	2	4	Intel Xeon X5570
Dell Precision T7500 (Intel Xeon W5580, 3.20 GHz)	36.7	8	2	4	Intel Xeon W5580
CELSIUS M470, Intel Xeon W5580	36.6	4	1	4	Intel Xeon W5580

Other Interesting SPECs

- SPEC jAppServer2004
  - Measure the performance of J2EE 1.3 application servers
- SPEC Web2009
  - Emulates users sending browser requests over broadband Internet connections to a web server
- SPECpower_ssj2008
  - Evaluates the power and performance characteristics of volume server class computers

TPC

- Transaction Processing Performance Council
- http://www.tpc.org
- TPC-C: performance of Online Transaction Processing (OLTP) system
  - tpmC: transactions per minute.
  - $/tpmC: price/performance.
- Simulate the wholesale company environment
  - N warehouses, 10 sales districts each.
  - Each district serves 3,000 customers with one terminal in each district.

TPC Transactions

- An operator can perform one of the five transactions
  - Create a new order.
  - Make a payment.
  - Check the order's status.
  - Deliver an order.
  - Examine the current stock level.
- Measure from the throughput of New-Order.
- Top 10 (Performance, Price/Performance).

Top 10 TPC-C Performance (as of 29 July 2009)

Rank	Company	System	tpmC	Price/tpmC	System Availability	Database	Operating System	TP Monitor	Date Submitted	Cluster
1	IBM	IBM Power 595 Server Model 9119-FHA	6,085,166	2.81 USD	12/10/08	IBM DB2 9.5	IBM AIX 5L V5.3	Microsoft COM+	06/10/08	N
***	Bull	Bull Escala PL6460R	6,085,166	2.81 USD	12/15/08	IBM DB2 9.5	IBM AIX 5L V5.3	Microsoft COM+	06/15/08	N
2	HP	HP Integrity Superdome-Itanium2/1.6GHz/24MB iL3	4,092,799	2.93 USD	08/06/07	Oracle Database 10g R2 Enterprise Edt w/Partitioning	HP-UX 11i v3	BEA Tuxedo 8.0	02/27/07	N
3	IBM	IBM System p5 595	4,033,378	2.97 USD	01/22/07	IBM DB2 9	IBM AIX 5L V5.3	Microsoft COM+	01/22/07	N
4	IBM	IBM eServer p5 595	3,210,540	5.07 USD	05/14/05	IBM DB2 UDB 8.2	IBM AIX 5L V5.3	Microsoft COM+	11/18/04	N
5	Fujitsu	PRIMEQUEST 580A 32p/64c	2,382,032	3.76 USD	12/04/08	Oracle Database 10g R2 Enterprise Edt w/Partitioning	Red Hat Enterprise Linux 4 AS	BEA Tuxedo 8.1	12/04/08	N
6	Fujitsu	PRIMEQUEST 580 32p/64c	2,196,268	4.70 USD	04/30/08	Oracle 10g Enterprise Ed R2 w/ Partitioning	Red Hat Enterprise Linux 4 AS	BEA Tuxedo 8.1	10/30/07	N
7	IBM	IBM System p 570	1,616,162	3.54 USD	11/21/07	IBM DB2 Enterprise 9	IBM AIX 5L V5.3	Microsoft COM+	05/21/07	N
***	Bull	Bull Escala PL1660R	1,616,162	3.54 USD	12/16/07	IBM DB2 9.1	IBM AIX 5L V5.3	Microsoft COM+	12/17/07	N
8	IBM	IBM eServer p5 595	1,601,784	5.05 USD	04/20/05	Oracle Database 10g Enterprise Edition	IBM AIX 5L V5.3	Microsoft COM+	04/20/05	N
9	Fujitsu	PRIMEQUEST 540A 16p/32c	1,354,086	3.25 USD	11/22/08	Oracle Database 10g release2 Enterprise Edt	Red Hat Enterprise Linux 4 AS	BEA Tuxedo 8.1	11/22/08	N
10	NEC	NEC Express5800/1320Xf (16p/32c)	1,245,516	4.57 USD	04/30/08	Oracle Database 10g R2 Enterprise Edt w/Partitioning	Red Hat Enterprise Linux 4 AS	BEA Tuxedo 8.1	01/21/08	N

Top 10 TPC-C Price/Performance (as of 29 July 2009)

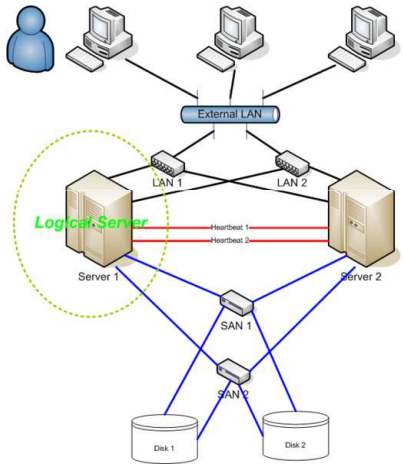
Rank	Company	System	tpmC	Price/tpmC	System Availability	Database	Operating System	TP Monitor	Date Submitted	Cluster
1	HP	HP ProLiant ML350 G6	232,002	.54 USD	05/21/09	Oracle Database 11g Standard Edition One	Oracle Enterprise Linux	Microsoft COM+	05/21/09	N
2	Dell	Dell PowerEdge 2900	104,492	.60 USD	02/20/09	Oracle Database 11g Standard Edition One	Microsoft Windows Server 2003 Standard Ed. x64	Microsoft COM+	02/20/09	N
3	Dell	Dell PowerEdge 2900	97,083	.68 USD	06/16/08	Oracle Database 11g Standard Edition One	Microsoft Windows Server 2003 Standard Ed. x64	Microsoft COM+	06/16/08	N
4	HP	HP ProLiant ML350G5	102,454	.73 USD	12/31/07	Oracle Database 11g Standard Edition One	Microsoft Windows Standard x64 Etd. SP1 R2	Microsoft COM+	09/12/07	N
5	HP	HP ProLiant ML350G5	100,926	.74 USD	06/08/07	Oracle Database 10g Standard Edition One	Oracle Enterprise Linux	Microsoft COM+	06/08/07	N
6	HP	HP ProLiant ML350G5	82,774	.84 USD	03/27/07	Microsoft SQL Server 2005 x64 Enterprise Edt. SP1	Microsoft Windows 2003 x64 Server Std. Ed.	Microsoft COM+	03/27/07	N
7	Sybase Anywhere	Dell PowerEdge 2950 III	20,705	.85 USD	08/05/08	Sybase SQL Anywhere 11.0	Microsoft Windows 2003 x64 Standard R2 SP2	Microsoft COM+	07/29/08	N
8	Dell	PowerEdge 2900/1/2.33GHz/2x4M	69,564	.91 USD	03/09/07	Microsoft SQL Server 2005 Standard Ed.	Microsoft Windows 2003 Server Std Edt SP1	Microsoft COM+	03/09/07	N
9	HP	HP ProLiant DL585G5/2.7GHz	579,814	.96 USD	11/17/08	Microsoft SQL Server 2005 x64 Enterprise Edt SP2	Microsoft Windows Server 2003 Enterprise x64 Ent. R2	Microsoft COM+	11/17/08	N
10	HP	HP ProLiant DL580G5	639,253	.97 USD	01/26/09	Oracle Database 11g Standard Edition	Oracle Enterprise Linux TP	Microsoft COM+	01/16/09	N

SYSTEM AVAILABILITY AND MONITORING

System Availability

- How to ensures a certain absolute degree of operational continuity during a given measurement period
- Availability includes ability of the user community to access the system, whether to submit new work, update or alter existing work, or collect the results of previous work
- Model of Availability
  - Active-Standby: HA Cluster or Failover Cluster
  - Active-Active: Server Load Balancing

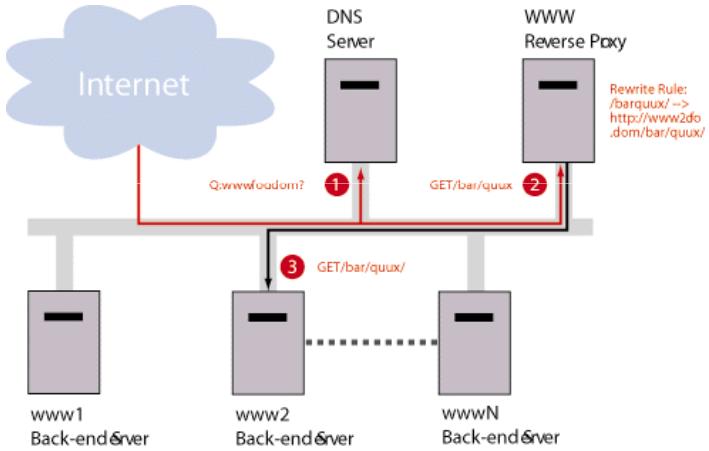
HA Cluster



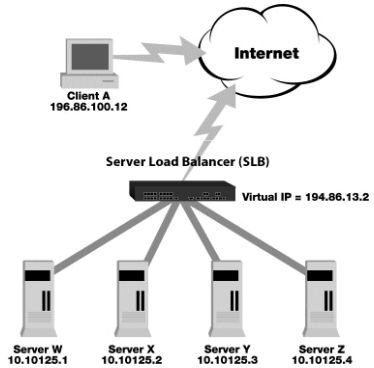
Server Load Balancing

- Spread work between two or more computers, network links, CPUs, hard drives, or other resources, in order to get optimal resource utilization, throughput, or response time
- Approaches
  - The DNS Approach
  - The Reverse Proxy Approach
  - Load balancer Approach

Reverse Proxy Approach



Server Load Balancing



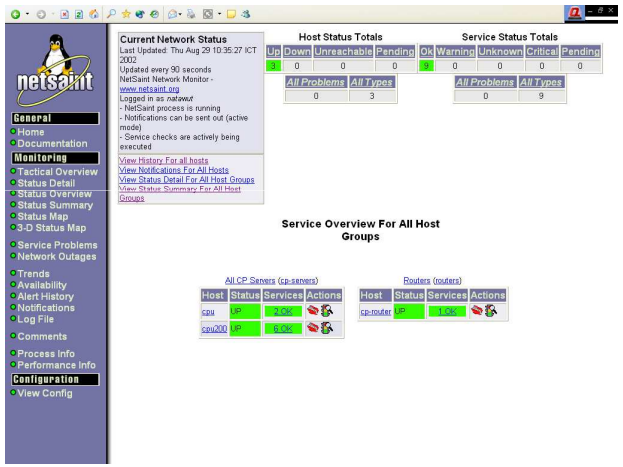
Downtime Table

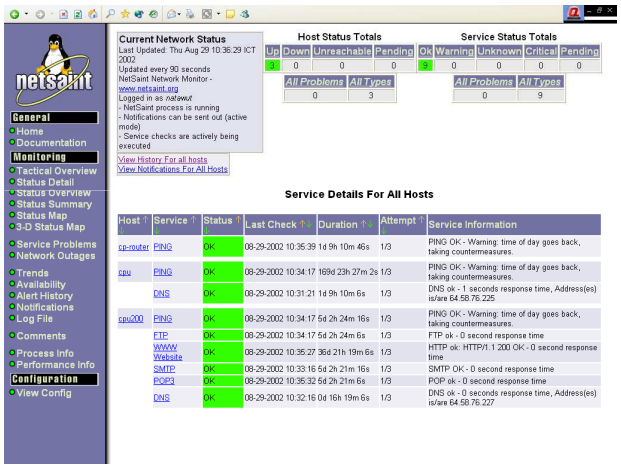
Availability %	Downtime per year	Downtime per month*	Downtime per week
90%	36.5 days	72 hours	16.8 hours
95%	18.25 days	36 hours	8.4 hours
98%	7.30 days	14.4 hours	3.36 hours
99%	3.65 days	7.20 hours	1.68 hours
99.5%	1.83 days	3.60 hours	50.4 min
99.8%	17.52 hours	86.23 min	20.16 min
99.9% ("three nines")	8.76 hours	43.2 min	10.1 min
99.95%	4.38 hours	21.56 min	5.04 min
99.99% ("four nines")	52.6 min	4.32 min	1.01 min
99.999% ("five nines")	5.26 min	25.9 s	6.05 s
99.9999% ("six nines")	31.5 s	2.59 s	0.605 s

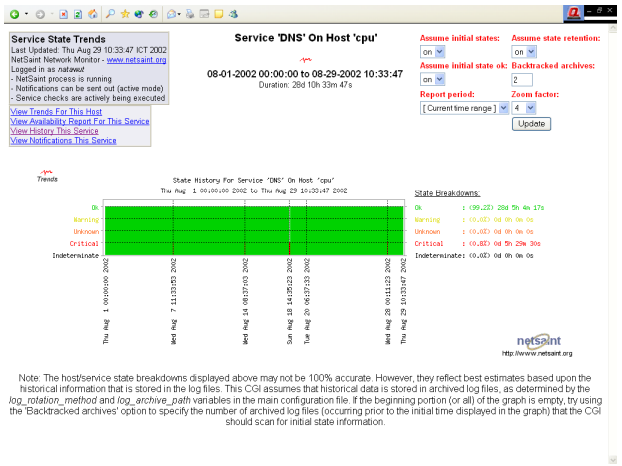
Budget

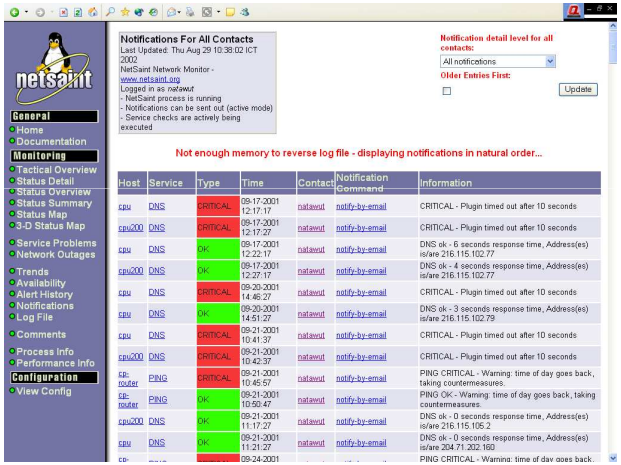
Sample Network Monitoring Applications

- There are several network management applications
  - OS Tools
    - Ping, tracerout, netstat, etc.
  - Freewares
    - Netsaint, MRTG, snort, etc.
  - Commercial
    - CA Unicenter, HP Openview, IBM Trivoli, CiscoWorks.



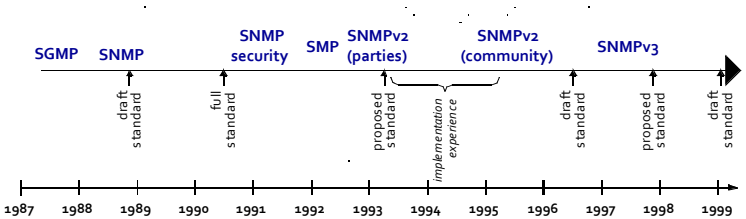




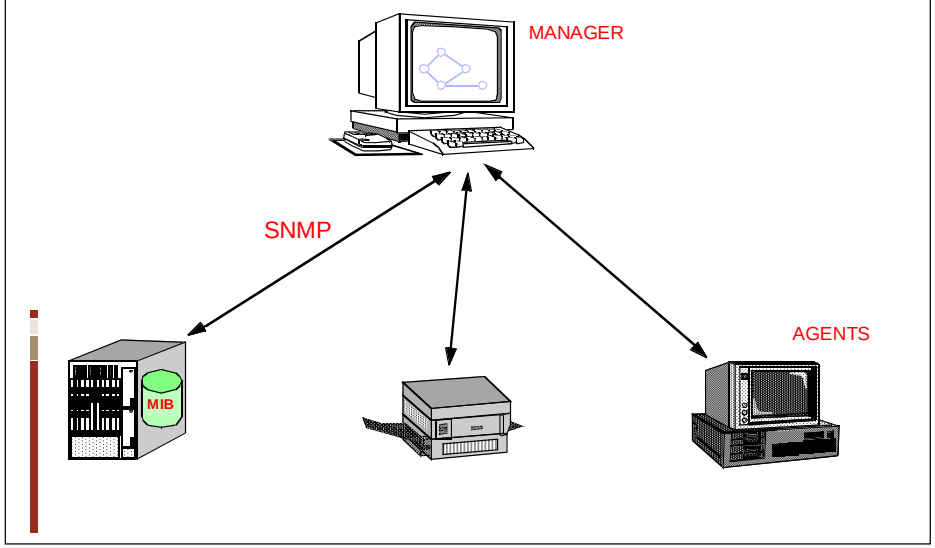


SNMP

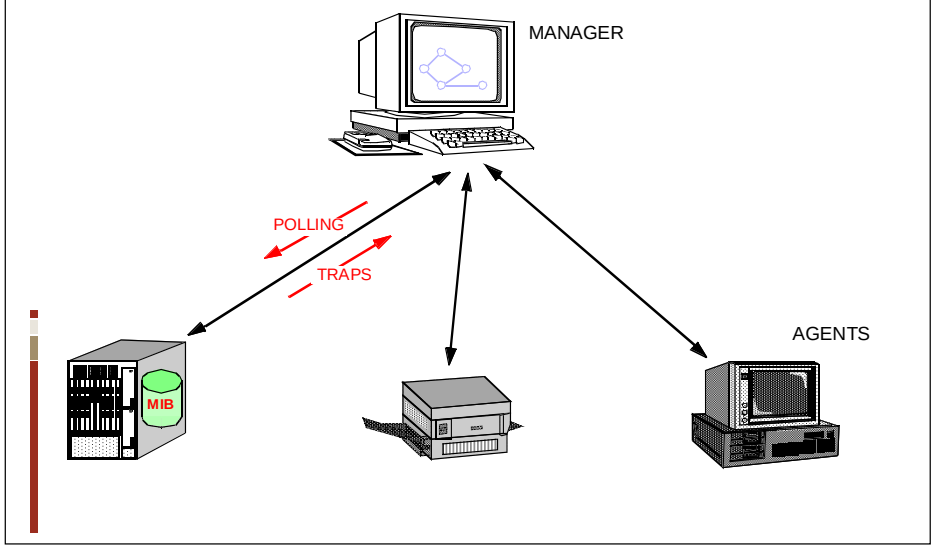
- Simple Network Management Protocol.



Basic SNMP Concepts

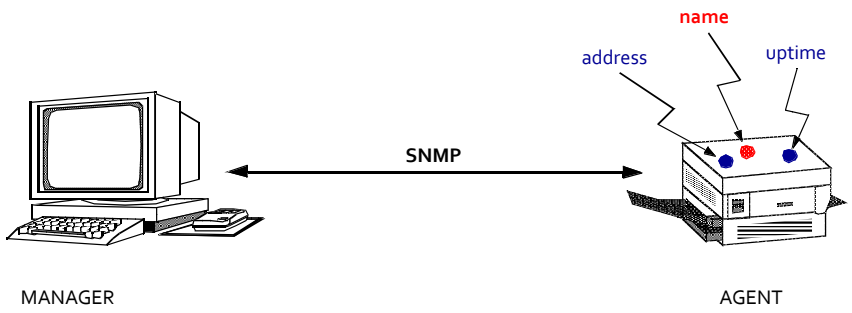


Operational Modes



SNMP Frameworks – MIB

- Management Information Base
  - MIB Objects
    - Variables that represent the resources of the system.
    - Can have several types of values.



SECURITY

Security Management

- Security must be considered both at infrastructure level and application level
- Infrastructure level
  - Control physical access
  - Operating system level = "hardening"
  - Secure coding
    - Avoid certain coding patterns to remove vulnerbilities
  - Network security

Security Equipment

- Firewall
- IDS / IPS
- Anti-Virus
- Spam Filter
- Authentication

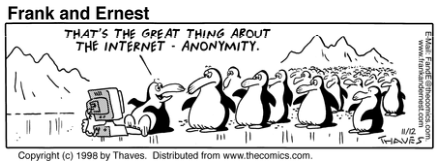
Two-Factor Authentication

- Something you know
  - Password
- Something you have
  - ID Card, Credit Card, Mobile Phone
- Something you are
  - Biometric: retina, voice, fingerprint, etc.

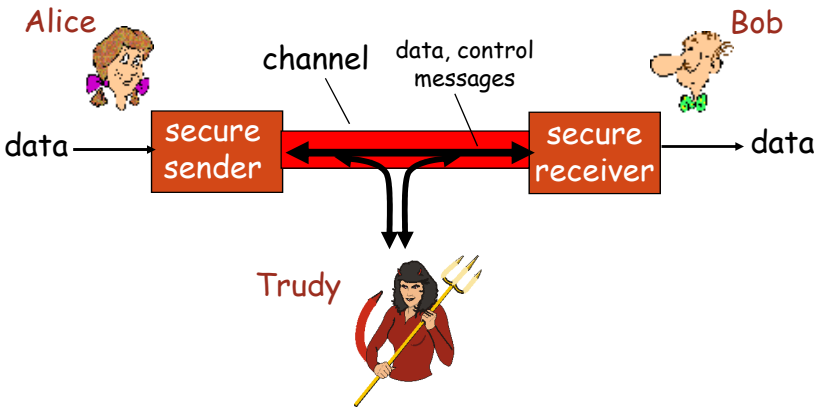
Authentication Devices

What is Network Security?

- Confidentiality: only sender, intended receiver should "understand" message contents.
- Authentication: confirm identity of each other.
- Message Integrity: ensure message not altered (in transit, or afterwards) without detection.



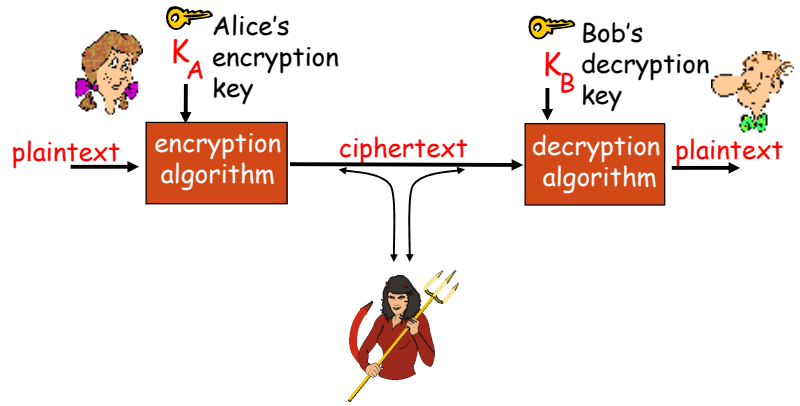
Friends and Enemies: Alice, Bob, Trudy



Who might Bob, Alice be?

- ☐ … well, *real-life* Bobs and Alices!
- ☐ Web browser/server for electronic transactions (e.g., on-line purchases)
- ☐ on-line banking client/server
- ☐ DNS servers
- ☐ routers exchanging routing table updates
- ☐ other examples?

The language of cryptography



symmetric key crypto: sender, receiver keys *identical*

public-key crypto: encryption key *public*, decryption key *secret* (private)

Symmetric key cryptography

substitution cipher: substituting one thing for another

- monoalphabetic cipher: substitute one letter for another

```
plaintext:  abcdefghijklmnopqrstuvwxyz
ciphertext: mnbvcxzasdfghjklpoiuytrewq
```

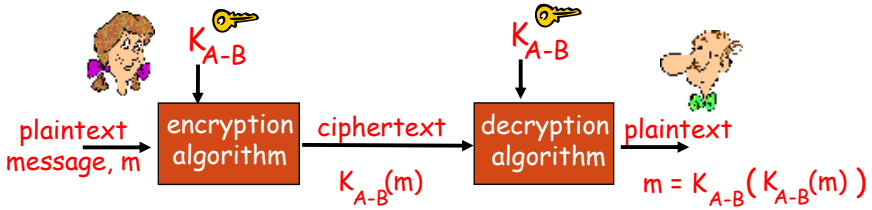
E.g.:

```
Plaintext: bob. i love you. alice
ciphertext: nkn. s gktc wky. mgsbc
```

Q: How hard to break this simple cipher?:

- brute force (how hard?)
- other?

Symmetric key cryptography



symmetric key crypto:

Bob and Alice share same (symmetric) key: K_{A-B}

- e.g., key is knowing substitution pattern in mono alphabetic substitution cipher
- Q: how do Bob and Alice agree on key value?

Symmetric key crypto: DES

DES: Data Encryption Standard

- US encryption standard [NIST 1993]
- 56-bit symmetric key, 64-bit plaintext input
- How secure is DES?
  - DES Challenge: 56-bit-key-encrypted phrase ("Strong cryptography makes the world a safer place") decrypted (brute force) in 4 months
  - no known "backdoor" decryption approach
- making DES more secure:
  - use three keys sequentially (3-DES) on each datum
  - use cipher-block chaining

Public Key Cryptography

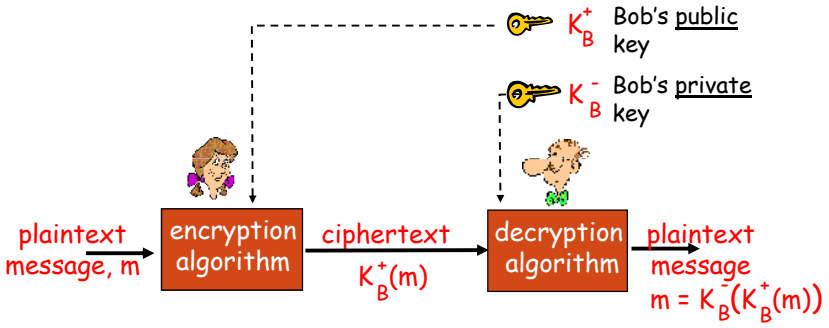
symmetric key crypto

- Sender and receiver know shared secret key
- Q: how to agree on key in first place (particularly if never "met")?

public key cryptography

- radically different approach [Diffie-Hellman76, RSA78]
- sender, receiver do *not* share secret key
- *public* encryption key known to *all*
- *private* decryption key known only to receiver

Public key cryptography



Digital Signatures

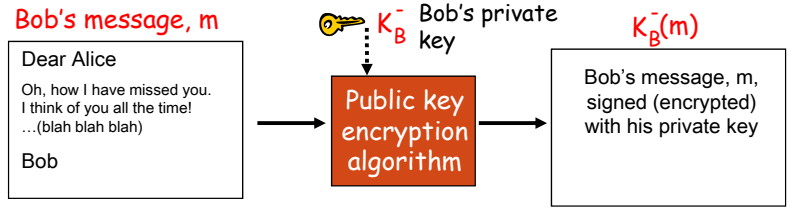
Cryptographic technique analogous to hand-written signatures.

- sender (Bob) digitally signs document
  - establishing he is document owner/creator.
- verifiable, nonforgeable:
  - recipient (Alice) can prove to someone that Bob, and no one else (including Alice), must have signed document

Digital Signatures

Simple digital signature for message m:

- Bob signs m by encrypting with his private key K_B^-, creating "signed" message, $K_B^-(m)$



Digital Signatures (more)

- Suppose Alice receives msg m, digital signature $K_B^-(m)$
- Alice verifies m signed by Bob by applying Bob's public key K_B^+ to $K_B^-(m)$ then checks $K_B^+(K_B^-(m)) = m$.
- If $K_B^+(K_B^-(m)) = m$, whoever signed m must have used Bob's private key.

Alice thus verifies that:

Bob signed m.

No one else signed m.

Bob signed m and not m'.

Non-repudiation:

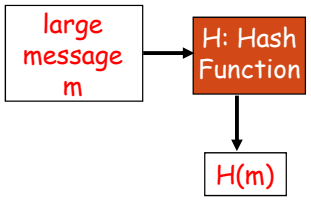
✓ Alice can take m, and signature $K_B^-(m)$ to court and prove that Bob signed m.

Message Digests

Computationally expensive to public-key-encrypt long messages

Goal: fixed-length, easy- to-compute digital "fingerprint"

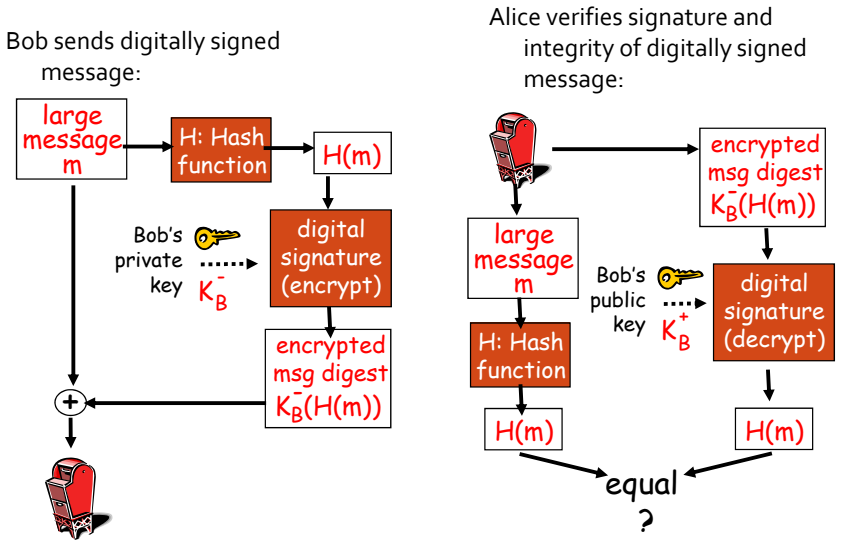
- apply hash function H to *m*, get fixed size message digest, *H(m)*.



Hash function properties:

- many-to-1
- produces fixed-size msg digest (fingerprint)
- given message digest x, computationally infeasible to find m such that x = H(m)

Digital signature = signed message digest

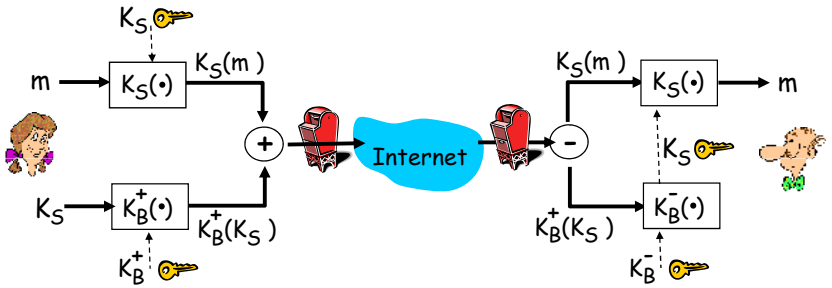


Hash Function Algorithms

- MD5 hash function widely used (RFC 1321)
  - computes 128-bit message digest in 4-step process.
  - arbitrary 128-bit string x, appears difficult to construct msg m whose MD5 hash is equal to x.
- SHA-1 is also used.
  - US standard [NIST, FIPS PUB 180-1]
  - 160-bit message digest

Sample Application
Secure e-mail

- Alice wants to send confidential e-mail, m, to Bob.

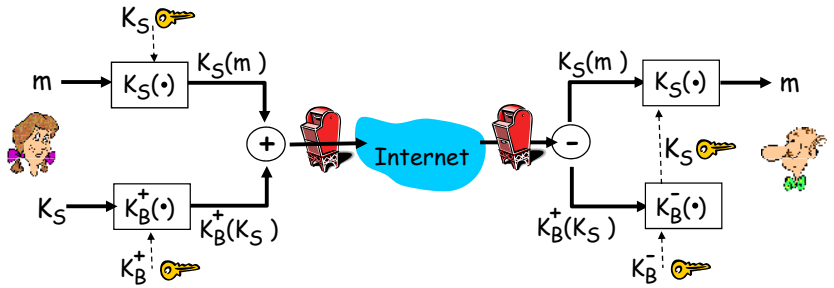


Alice:

- generates random *symmetric* private key, K_S.
- encrypts message with K_S (for efficiency)
- also encrypts K_S with Bob's public key.
- sends both $K_S(m)$ and $K_B(K_S)$ to Bob.

Secure e-mail

- Alice wants to send confidential e-mail, m, to Bob.

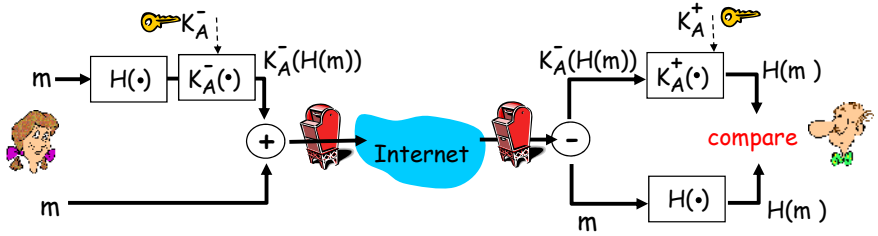


Bob:

- uses his private key to decrypt and recover K_S
- uses K_S to decrypt $K_S(m)$ to recover m

Secure e-mail (continued)

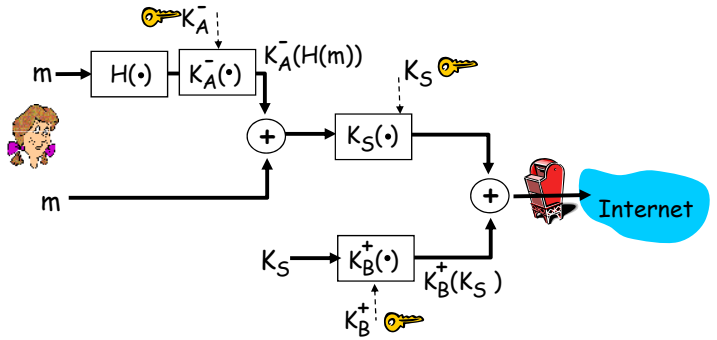
- Alice wants to provide sender authentication message integrity.



- Alice digitally signs message.
- sends both message (in the clear) and digital signature.

Secure e-mail (continued)

- Alice wants to provide secrecy, sender authentication, message integrity.



Alice uses three keys: her private key, Bob's public key, newly created symmetric key

Trusted Intermediaries

Public key problem:

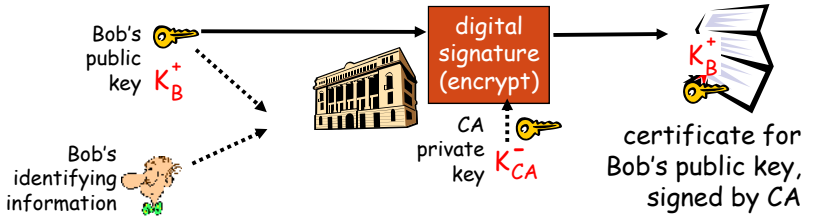
- When Alice obtains Bob's public key (from web site, e-mail, diskette), how does she know it is Bob's public key, not Trudy's?

Solution:

- trusted certification authority (CA)

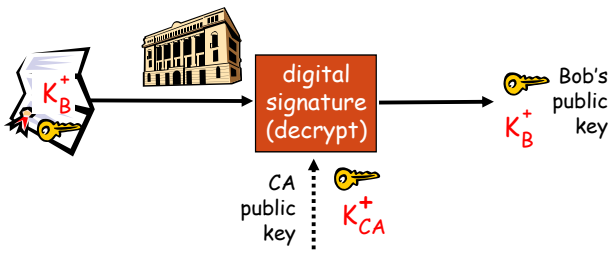
Certification Authorities

- Certification authority (CA): binds public key to particular entity, E.
- E (person, router) registers its public key with CA.
  - E provides "proof of identity" to CA.
  - CA creates certificate binding E to its public key.
  - certificate containing E's public key digitally signed by CA – CA says "this is E's public key"



Certification Authorities

- When Alice wants Bob's public key:
  - gets Bob's certificate (Bob or elsewhere).
  - apply CA's public key to Bob's certificate, get Bob's public key



Smart Card

- Pocket-size card with circuit to process information
  - Retrieve / store information
  - Digital signing

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